

Health and Wellbeing Board

2 May 2018

Better Together Programme – Progress Update

Recommendation(s)

1. To note the progress of the Better Together Programme in 2017/18 to improve performance against the four national Better Care Fund (BCF) areas of focus.
2. To note the performance targets for 2018/19.
3. To note the additional funding relating to the Disabled Facilities Grant (DFG).

1.0 Better Together Programme Progress Update - 2017/18 Performance

- 1.1 Locally our plan for 2017/19 focusses our activities to improve our performance in the four key areas which are measured against the National Performance Metrics, these being:
 - a. Reducing Delayed Transfers of Care (DToC)
 - b. Reducing Non-Elective Admissions (General and Acute)
 - c. Reducing admissions to residential and care homes; and
 - d. Increasing effectiveness of reablement

- a. Reducing Delayed Transfers of Care

Since June 17 there has been a downward trend in the number of delays, from 85 average daily beds delayed to 53 in October, which represents an improvement in performance. Although during the period November 17 to February 18 (the main winter pressures period), the number of delays slightly increased performance was still significantly better when compared to previous years.

Note: There is a 6 week delay in confirming actual delays data.

DToC performance is measured as the average number of daily beds occupied by a delayed Warwickshire resident.

Month	Average daily beds occupied by a delayed resident	Target (lower is better)
June 17	85	87
July 17	83	77
August 17	64	68
September 17	64	58
October 17	53	49
November 17	57	40
December 17	58	40
January 18	55	40
February 18	59	40

b. Reducing Non-Elective Admissions (General and Acute)

Non-elective admissions have increased by 7.3% in the first three quarters of 2017/18 compared to 2016/17. The main reason for the step change in volumes of non-elective admissions in this period was a 4.7% increase in A&E attendances of Warwickshire residents at the 3 main acute providers.

- 61% of the quarter 3 growth in non-elective admissions is from South Warwickshire CCG and in particular from the 65+ age group
- 32% of the growth in quarter 3 is from Warwickshire North CCG and 7% from Rugby, both of which have seen greater growth in the 0-64 age group.

Non-Elective Admissions performance:

Quarter	Actual	Target	% over target
Q1 2017/18	13,309	13,138	1.3%
Q2 2017/18	13,281	13,280	0.0%
Q3 2017/18	13,818	13,289	4.0%
Q4 2017/18	Data not yet available		

The main driver for growth in non-elective admissions is an increase in A&E attendances when compared to the same period in the previous year:

NHS Trust	65+ A&E Attendances	All Age A&E Attendances
South Warwickshire Foundation Trust	+14.3%	+8.5%
University Hospital Coventry and Warwick	+5.0%	+1.7%
George Eliot Hospital	+7.9%	+3.8%
Total	+9.5%	+4.7%

South Warwickshire Foundation Trust has seen the highest increase, and growth is highest in the 85+ age group when compared to the same period last year and this is reflected in an increase in the severity of acuity levels being seen in A&E.

c. Reducing long term admissions to residential and nursing care 65+

In Quarter 1 2017/18, the rate of permanent admissions reduced by 3% compared to the same period the previous year and in quarter 2 increased by 49% compared to the same period the previous year. Quarter 2 2017/18 performance was also 33% higher than the target. Growth in quarters 1 and 2 was driven by a peak in June and July 2017 rather than a steady increase in admissions. Since then, from August 17 to December 2017 volumes have steadily reduced. The end of year forecast is the target will be exceeded, but not to the extent previously predicted.

The target for 2017/18 is 470 admissions per 100k population which equates to a quarterly target of 118.

Quarter	Actual (rate per 100k pop)	Target (lower is better)	% Over target
Q1 17/18	142	118	20.5%
Q2 17/18	156	118	32.9%
Q3 17/18	125 – Estimated data to be confirmed	118	6.7%
Q4 17/18	Data not yet available	118	

d. Increasing the effectiveness of reablement

This target measures the percentage of older people (65 and over) who are still at home 91 days after discharge from hospital into reablement or rehabilitative services. This target is an annual measure and performance for 2017/18 will not be available until May 18.

South Warwickshire Foundation Trust's CERT and ICT teams and WCC's reablement team are both continuing to work on improving capacity and identifying opportunities for pathway integration where this improves customer experience and operational efficiency and effectiveness.

2.0 Better Together Programme Progress Update – 2018/19 Targets

2.1 In our 2017/19 Better Care Fund plan submission, targets for both 2017/18 and 2018/19 were agreed. These are:

Performance Metrics	2018/19 Target
a. Reducing Delayed Transfers of Care (DToc)	Maintaining the nationally set target of 40 average daily bed days delayed from November 2017 to March 2019
b. Reducing Non-Elective Admissions (General & Acute)	Delivering the Non-Elective Admissions targets as detailed in the CCG activity plans
c. Reducing admissions to residential and care homes	Maintaining 2016/17 levels of performance (470 admissions per 100k population) throughout 2017/18 and 2018/19
d. Increasing effectiveness of reablement	Increasing performance to 89% during 2017/18 and then maintaining throughout 2018/19

2.2 In March 2018, the Delayed Discharge Reduction Team at the Department of Health and Social Care and the National Better Care Support Team consulted on potential changes to the methodology for calculating DToC targets in 2018/19. Modelling information to show the potential impact of this change for each Health and Wellbeing area was also circulated and feedback was provided by the Better Together programme here in Warwickshire. Confirmation is still awaited regarding any agreed changes to the target / methodology for 2018/19 following this exercise.

3.0 Disabled Facilities Grant 2017/18 Update

3.1 Following the announcement on the 1st December 2017 from the Department for Communities and Local Government, regarding an additional £42 million of capital funding for the DFG in 2017/18 for local authorities in England, £400k was awarded to Warwickshire. This funding has been allocated directly to the five District and Borough Councils for the provision of level access showers, central heating and external wall insulation to help improve and adapt homes making them warmer and safer. Work on this project started in January 2018.

4.0 Timescales associated with progress reporting

4.1 The Better Care Policy Framework requires quarterly reporting and monitoring against the four national performance metrics, high impact change model and finances.

Background papers

1. None

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The report was circulated to the following members prior to publication:

Local WCC Member(s): N/a

Other WCC members: Councillors Seccombe, Caborn, Morgan, Redford, Golby, Parsons and Rolfe.